



The
Federal Government

Voluntary Return and Sustainable Reintegration in Kosovo

The German Federal Government supports
Kosovars during their return to Kosovo.



ENG



Information and Counselling in Germany

Where can I obtain first information?

📞 Via Telephone: For first questions, please call the Federal Agency of Migration and Refugees (BAMF) hotline at: +49 911-9430.

💻 Online: At www.ReturningfromGermany.de/de/countries/Kosovo, you can find information about return and reintegration programs, contact details of information offices, as well as country information about Kosovo. In the course of a virtual consultation, you have the possibility to contact an advisor of the International Organization for Migration (IOM) in Kosovo. This way, you will be able to receive information in your native language about the situation on the ground.

The pages are available in Albanian, German, English, and Serbian language.

At www.startfinder.de/kosovo, you can find information about consultation, support, and offers in Germany and Kosovo.

💬 Direct: You can obtain a direct consultation at a return information office that are available throughout Germany. If required, a return information office that is eligible for request can query an individual request at the central agency for information transfer (ZIRF) to obtain concrete, case specific information for your return to Kosovo. You can find a return information office in your area at the information portal for voluntary return and reintegration at www.ReturningfromGermany.de/de/centres

All counselling offers are free and no-binding.



Training in Germany

In what type of training can I participate before my return?

Different partners of the German federal government and the German states offer training and professional development that will help you during your reintegration in Kosovo.

For example:

- Knowledge sharing for the hospitality sector
- Individual counselling for start-ups
- Support during job search in Kosovo

➔ If you are interested in one of these measures, please contact one of the return information centers in your area:

www.ReturningfromGermany.de/de/centres





Support during Voluntary Return

What kind of support can I obtain?

The federal and state program REAG/GARP (Reintegration and Emigration Program for Asylum Seekers in Germany/ Government Assisted Repatriation Program) supports you financially and organizationally during your voluntary return to Kosovo.

You can apply for the following support during your return at the IOM (REAG/GARP):

- Support during the organization of your journey
- Payment of all travel expenses
- Payment of a reduced travel grant
- Special support for vulnerable groups, for example transitional care with medication

If you want to apply for support, please contact a return information office in your area:

www.ReturningfromGermany.de/de/centres



**BEFORE YOUR
DEPARTURE**

Information
& Consultation



**DURING YOUR
DEPARTURE**

Organizational &
Financial Support



**AFTER YOUR
DEPARTURE**

Offers for
Reintegration



Support for your Reintegration in Kosovo

Who can I contact once I am back in Kosovo?

The project URA, financed by the federal government and nine federal states, supports the reintegration of repatriates from Germany to Kosovo.

For this, URA provides individual consultation and care that can include the following benefits:

- Arrival support at the airport
- Immediate Aid (for example social and/or psychological advice, payment of medical and treatment costs, rent, and furniture)
- Long-term reintegration measures (for example career consultation, aid for business start-ups, child care)
- Measures specifically designed for children (basic equipment for school children, extra tuition, language courses, and leisure activities for children)

URA is open for all returned persons and provides free services. A financial support is reserved to vulnerable returnees from the federal states of Baden-Wuerttemberg, Berlin, Bremen, Lower Saxony, North Rhine-Westphalia, Saxony, Saxony-Anhalt, Schleswig-Holstein, and Thuringia that participate in the project.

The German Information Centre for Migration, Vocational training, and Career (DIMAK), among other services, provides:

- Individual advice
- Employment and education possibilities in Kosovo
- Mediation into support programs and training for social and occupational reintegration
- Help with business start-ups and mentoring
- Support during job search and job application training
- Psychosocial consultation

Regardless of whether you are still in Germany or already in Kosovo: Every person can obtain an interview with the advisors of the DIMAK. The advice is free, non-binding, and confidential.

The following support for your reintegration will be provided by AWO Nuremberg:

- Socio-pedagogical and psychological advice
- Legal advice and support during visits of government agencies
- Payment of medical costs
- School material, language courses, and offers for children and teenagers
- Home visits, mobile advice, and care
- Financial aid (for example renovation costs, firewood, food, and hygiene articles)

You can apply for the following support at the Diakonie Kosova:

- Pick-up from airport
- Training in handcraft trades and employment service
- Preparation for self-employment and support with working tools
- Financial support, first aid with food, support during visits at government agencies, etc.
- Psychological counseling
- In particular cases house renovations

All contacts at a glance

Contact us:

Return Center “URA – die Brücke”

✉ ura.kosovo@bamf.bund.de

🌐 www.ReturningfromGermany.de/de/programmes/ura

🌐 www.bamf.de/ura

German Information Center for Migration, Education, and Career (DIMAK)

✉ dimak-kosovo@giz.de

👍 facebook.com/DIMAKKosovo

🌐 www.startfinder.de/beratung-kosovo

Diakonie Kosova

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☎ +383 (0) 44 587 297

✉ zyra.kthimi@diakoniekosova.org

🌐 www.diakoniekosova.org

AWO Nuremberg

🌐 www.awo-nuernberg.de/migration-und-integration/kosovoprojekt/angebote-im-kosovo/

Virtual Counselling

📞 WhatsApp: +383 (0) 49 968 523

You can find further information about offers for your voluntary return and reintegration at

🌐 www.ReturningfromGermany.de/de/countries/kosovo and

🌐 www.startfinder.de/kosovo

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